

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 27<sup>th</sup> day of February 2018**  
**In C. G. No: 262/ 2017-18/Kadapa Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

**Between**

Sri. S. Ananda Rao,  
C/o. M/s. Danam Flash Brick Industry,  
S.No.425,Modampalle  
Kothapalli Panchayati,  
Proddatur (M),  
Kadapa-Dist

Complainant

**AND**

1. Assistant Accounts Officer/ERO/Proddatur
2. Assistant Engineer/O/Proddatur South
3. Assistant Divisional Engineer/O/Proddatur
4. Divisional Engineer/O/Proddatur

Respondents

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**ORDER**

1. Sri. S. Ananda Rao Proprietor M/s. Danam Flash Brick Industry Modampalli, Kothapalli Panchayat Proddatur presented a complaint before this Forum on 14.12.2017 during the Vidhyut Adalat held at Proddatur. The Complainant has informed that he is having industrial service connection in south section Proddatur with Service No. 2223301051521. The existing meter of the Service connection was burnt on 03.10.2017. On payment of meter burnt charges in Mee-Seva a new meter was fixed. Subsequent to the meter replaced a huge bill of 2410 units amounting to Rs.20,584/- was issued for a period of seven days only on 10.10.2017. Due to heavy rains the factory was under closure from 03.10.2017 to 17.10.2017 and he has availed supply only for 2 No. tube lights. Immediately after receipt of huge bill he has approached the Respondent No.2 and on his advice he has paid the challenge fee in the Mee -Seva for testing of the meter. The Respondent has replaced the meter with a new one. During the testing it was informed that the removed meter was a

**DESPATCHED**  
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healthy one. The complainant questioned the genuineness of huge billing since he has never consumed such units ever since establishment of his industry. He has also further raised that due to heavy rains the factory has not worked during Oct'2017. In the light of the above the complainant has requested to consider his case and reduce the bill.

2. The Respondents. 1 and 2 have submitted their written replies separately but the contents are similar in nature. The Respondents have submitted that based on the proposals of Respondent No.2 to revise the CC bill of the complainant service for the month of 10/2017 and 11/2017 by taking average units, an amount of Rs. 21,758/- was withdrawn vide RJ No. 09/01-2018 and satisfying with the revision the complainant has paid the balance dues during Jan'2018.
3. During the teleconversation with the complainant by the secretary of the Forum at 05.00 P.M. on 07.02.2018 the complainant has expressed his satisfaction.
4. In as much as the grievance of the complainant has been resolved by the Respondents to the satisfaction of the complainant, the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 27<sup>th</sup> day of February 2018.

Sd/- <b>Member (Finance)</b>	Sd/- <b>Member (Technical)</b>	Sd/- <b>Independent Member</b>	Sd/- <b>Chairperson</b>
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**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.